



The Growth of E-Government

E-government refers to the electronic delivery of information and services from government entities to the public sector. E-government web sites push a wide range of content to citizens, including materials from publications, database information, up-to-the-minute content and notices, even interactive services. Other types of e-government initiatives might include portals for specific government programs, intranets for creating and sharing information among government employees, and extranets for connecting government offices to other agencies, suppliers and vendors. All require a robust IT infrastructure for enterprise collaboration.

Trends and Challenges

The trend toward e-government is clear. Widespread use of the Internet has set the expectation that government information and services be available 24/7 via the Web. And while federal, state and local governments are beginning to take advantage of the Internet in delivering information and services, there is much room for improvement. Today, most government processes are still people-based and paper-intensive.

Why is the era of e-government so slow to arrive?

Several reasons come to mind:

- Governments generate, update, and manage huge amounts of information, complicating the task of bringing it online.
- Most government IT systems have been designed independently of each other, so integrating them into a cohesive whole with security and privacy is a highly complex task.
- The tasks associated with planning, designing, building, and installing a capable technology

infrastructure that can sustain the online delivery of services and information requires highly specialized expertise outside the purview of most government entities.

Imagine being able to renew a passport, check the status of a student loan, register to vote, or re-license a vehicle with the DMV from the comfort of your keyboard. Citizens across the U.S. are asking for, and in many cases expecting, those types of online services from government entities. Solutient helps make it happen at the federal, state and local level with advanced e-government solutions.



How Solutient Can Help

Solutient can address the key requirements necessary for any successful e-government initiative.

- **Content management.** Most government agencies get content from a variety of sources in a wide range of formats: paper, microfiche, floppy disks, CD-ROMs, and a variety of other traditional and non-traditional formats. Solutient brings it online so it's archived, searchable and organized, and ensures that content owners have secure access so they can modify source files over time.
- **Process automation.** A template-based, automated approach to e-government initiatives streamlines the publishing process, and ensures continuity across all related government entities.
- **Security.** Most e-government initiatives involve public Web sites as well as intranet/extranet applications. Solutient uses digital signature technology and other breakthroughs to provide public access without compromising security.
- **Deployment.** We make sure your e-government solution is deployed quickly and can evolve as services are added or changed. All technical details are handled by our IT experts, so you don't need to staff-up or burden existing resources.
- **Industry standards.** With Solutient you get an open approach to system architectures and development environments, which simplifies integration and reduces overhead costs. Your investment is protected, your ability to upgrade is assured.

Why Solutient?

We have a track record of delivering e-government solutions that range from cross-departmental intranets for collaborating and sharing information to Internet-based community portals that offer citizens and businesses a personalized Web experience. We can help you provide citizens with up-to-date content and seamless access to the government services they need. Enterprise content management (ECM) systems, extensible portal frameworks, process automation solutions, and advanced system integration techniques play a pivotal role in the success of e-government initiatives. Solutient consultants and technicians are experts in these areas and in the core processes of government itself. In fact, we have a legacy of creating and supporting traditional government applications such as accounting, court management, asset management, and code enforcement systems. We also have in-depth experience with geographical information systems (GIS) for applications such as emergency response management and environmental planning. No matter what your e-government vision entails, Solutient can make it a reality.



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Phone: 504-304-2000
www.solutient.com